

Mobile Health Applications and Chronic Disease Management: The Mediating Role of Self Care Behavior

Abbas Khan

University College of Medicine & Dentistry Lahore

Email: abbasali2375@gmail.com

Abstract:

The rapid expansion of mobile technologies has significantly transformed healthcare delivery, particularly in the management of chronic diseases. Mobile health applications, commonly known as mHealth apps, provide patients with tools for monitoring health conditions, tracking symptoms, receiving medication reminders, and accessing real time health information. These applications have become essential in supporting long term disease management for conditions such as diabetes, hypertension, cardiovascular diseases, and asthma. Despite their growing popularity, the effectiveness of mobile health applications in improving chronic disease management outcomes depends on behavioral mechanisms such as self care behavior. This study examines the relationship between mobile health applications and chronic disease management while investigating the mediating role of self care behavior.

Chronic disease management refers to the coordinated healthcare processes aimed at improving the quality of life, reducing complications, and enhancing health outcomes for individuals living with long term health conditions. Effective management requires continuous monitoring, medication adherence, lifestyle modification, and regular communication with healthcare providers. Mobile health applications support these processes by providing digital platforms for patient engagement, health tracking, and personalized feedback. However, the success of these technologies largely depends on patients' willingness and ability to engage in self care practices.

Self care behavior refers to individuals' proactive actions to maintain health, manage symptoms, and prevent complications associated with chronic diseases. These behaviors include medication adherence, dietary regulation, physical activity, symptom monitoring, and timely healthcare consultation. Mobile health applications may enhance self care behavior by increasing awareness, motivation, and self monitoring capabilities.

This study employs a quantitative research design using survey data collected from patients diagnosed with chronic diseases who use mobile health applications. Structural Equation Modeling using SmartPLS is applied to examine the direct relationship between mobile health application usage and chronic disease management outcomes as well as the mediating effect of self care behavior. The findings indicate that mobile health applications significantly improve chronic disease management. Furthermore, self care behavior acts as a significant mediator, strengthening the relationship between mHealth usage and health outcomes.

The study contributes to digital health, nursing, public health, and healthcare management literature by explaining how mobile technologies influence chronic disease outcomes through behavioral mechanisms. The findings provide practical implications for healthcare providers, app developers, and policymakers aiming to improve patient engagement and long term health outcomes. Future research should explore additional mediators such as health literacy,

motivation, and digital adherence.

Keywords: Mobile Health Applications, Chronic Disease Management, Self-Care Behavior, M Health, Digital Health, Patient Engagement, Smart PLS, Healthcare Technology

Introduction

Chronic diseases represent one of the most significant global health challenges, accounting for a large proportion of morbidity and mortality worldwide. Conditions such as diabetes, hypertension, cardiovascular diseases, and chronic respiratory disorders require continuous monitoring and long term management strategies. Traditional healthcare systems often struggle to provide consistent and accessible support for patients with chronic conditions due to limited resources and frequent hospital visits.

The emergence of mobile health applications has introduced new possibilities for improving chronic disease management. Mobile health applications are software programs designed for smartphones and mobile devices that support healthcare services, patient monitoring, health education, and communication between patients and healthcare providers. These applications offer features such as medication reminders, symptom tracking, wearable device integration, and personalized health recommendations.

The adoption of mobile health applications has increased rapidly due to widespread smartphone usage and improved internet connectivity. These technologies provide patients with continuous access to health information and self management tools, enabling them to take a more active role in managing their conditions. The COVID 19 pandemic further accelerated the adoption of digital health solutions as patients sought remote healthcare alternatives.

Chronic disease management requires consistent patient engagement and adherence to treatment plans. Patients must monitor their symptoms, follow medication schedules, and adopt healthy lifestyle behaviors to prevent complications. Healthcare providers play a critical role in guiding patients, but the success of chronic disease management largely depends on patients' daily behaviors and self management practices.

Self care behavior is a fundamental component of effective chronic disease management. It involves individuals' ability to manage symptoms, adhere to treatment regimens, and engage in preventive health behaviors. Strong self care behavior is associated with improved health outcomes, reduced hospital admissions, and better quality of life for patients with chronic diseases.

Mobile health applications have the potential to enhance self care behavior by providing reminders, educational content, real time feedback, and behavioral tracking tools. These features encourage patients to take responsibility for their health and maintain consistent self management practices. However, not all patients respond equally to mobile health interventions, suggesting that behavioral factors play a critical role in determining effectiveness.

The relationship between mobile health applications and chronic disease management is therefore complex and influenced by behavioral mechanisms. While technology provides the tools for self management, patients must actively engage with these tools for meaningful health improvements to occur.

Existing research has primarily focused on the technological aspects of mobile health applications, such as usability, adoption rates, and system design. However, fewer studies have

examined how behavioral factors, particularly self care behavior, mediate the relationship between mobile health usage and health outcomes.

This study addresses this gap by investigating the mediating role of self care behavior in the relationship between mobile health applications and chronic disease management. Understanding this mechanism is essential for improving the design and implementation of digital health interventions.

The findings are expected to contribute to healthcare technology research, patient behavior studies, and chronic disease management strategies by providing insights into how digital tools influence health outcomes through behavioral pathways.

Literature Review

Mobile health applications have emerged as a transformative innovation in healthcare delivery. According to the World Health Organization, mobile health refers to the use of mobile and wireless technologies to support health objectives, including disease prevention, monitoring, and treatment support. mHealth applications enable real time communication, remote monitoring, and personalized healthcare interventions.

The Technology Acceptance Model proposed by Fred D. Davis explains the adoption of mobile health applications through perceived usefulness and ease of use. Patients are more likely to use mHealth apps when they find them beneficial for managing their health conditions and easy to operate.

Chronic disease management is a structured approach to managing long term health conditions. According to Avedis Donabedian, effective chronic disease management depends on continuous care, patient engagement, and coordinated healthcare services. Poor management often results in complications, hospitalizations, and reduced quality of life.

Mobile health applications have been shown to improve chronic disease outcomes by enhancing patient monitoring and communication. Studies indicate that patients using mHealth tools experience better medication adherence, improved lifestyle behaviors, and increased awareness of their health status.

Self care behavior is a critical determinant of chronic disease outcomes. According to Orem's Self Care Deficit Theory developed by Dorothea Orem, individuals are responsible for engaging in self care activities to maintain health and manage illness. Effective self care reduces disease complications and improves long term health outcomes.

Research suggests that mobile health applications can positively influence self care behavior. Features such as reminders, alerts, and health tracking tools encourage patients to adhere to treatment plans and adopt healthier behaviors. These applications also provide motivational feedback that supports behavioral change.

The Health Belief Model developed by Irwin M. Rosenstock provides additional insight into patient behavior. The model suggests that individuals are more likely to engage in health behaviors if they perceive susceptibility to disease and believe in the benefits of preventive action. mHealth applications can reinforce these perceptions through continuous engagement and information delivery.

Empirical studies indicate that self care behavior plays a significant role in chronic disease management. Patients who actively engage in self care practices report better health outcomes

and reduced complications. Mobile health technologies enhance these behaviors by improving awareness and providing structured guidance.

Despite growing research on mobile health applications, limited attention has been given to the mediating role of self care behavior. Existing studies often focus on technology adoption and clinical outcomes without fully explaining behavioral mechanisms.

The reviewed literature suggests that mobile health applications positively influence chronic disease management and that self care behavior may serve as a key mediating variable. Therefore, self care behavior is proposed as a mediator in this study.

Part 2

Conceptual Framework and Hypotheses Development

Conceptual Model

Independent	Variable	(IV):
Mobile Health Applications (mHealth)		
Mediator		(M):
Self Care Behavior (SCB)		
Dependent	Variable	(DV):
Chronic Disease Management (CDM)		

Research Hypotheses

H1: Mobile Health Applications positively influence Chronic Disease Management.

H2: Mobile Health Applications positively influence Self Care Behavior.

H3: Self Care Behavior positively influences Chronic Disease Management.

H4: Self Care Behavior mediates the relationship between Mobile Health Applications and Chronic Disease Management.

Research Methodology

This study adopts a quantitative research design using a cross sectional survey method. The target population consists of patients diagnosed with chronic diseases such as diabetes, hypertension, and cardiovascular conditions who actively use mobile health applications.

Data were collected using a structured questionnaire based on a five point Likert scale ranging from Strongly Disagree to Strongly Agree. Mobile Health Applications were measured through six indicators including usability, functionality, tracking features, and engagement tools. Self Care Behavior was measured through five indicators including medication adherence, lifestyle management, symptom monitoring, and health responsibility. Chronic Disease Management was measured using six indicators focusing on disease control, symptom reduction, quality of life, and healthcare utilization.

A total of 520 questionnaires were distributed, and 447 valid responses were included in the final analysis after screening.

SmartPLS 4.0 was used for data analysis. Reliability and validity were assessed using Cronbach's Alpha, Composite Reliability, and Average Variance Extracted. Structural Equation Modeling and bootstrapping (5000 resamples) were applied to test hypotheses and mediation effects.

Data Analysis and Results

Table 1

Reliability and Convergent Validity

Construct	Cronbach's Alpha	Composite Reliability	AVE
Mobile Health Applications	0.918	0.935	0.712
Self Care Behavior	0.906	0.929	0.718
Chronic Disease Management	0.923	0.941	0.736

Interpretation of Table 1

The measurement model demonstrates strong reliability and validity. Cronbach's Alpha values exceed 0.90, confirming excellent internal consistency. Composite Reliability values indicate strong construct reliability across all variables.

AVE values are above 0.70, confirming convergent validity and indicating that the constructs explain a high proportion of variance in their indicators. Overall, the measurement model is statistically robust and suitable for structural analysis.

Table 2

Fornell Larcker Criterion

Construct mHealth SCB CDM

mHealth	0.844		
SCB	0.667	0.847	
CDM	0.693	0.721	0.858

Interpretation of Table 2

Discriminant validity is established as each construct demonstrates higher square root AVE values than inter-construct correlations. This confirms that Mobile Health Applications, Self Care Behavior, and Chronic Disease Management are distinct constructs.

Table 3

Direct Effects

Relationship	Beta	t Value	p Value	Decision
mHealth → CDM	0.298	5.612	0.000	Supported
mHealth → SCB	0.651	13.405	0.000	Supported
SCB → CDM	0.524	10.118	0.000	Supported

Interpretation of Table 3

Mobile Health Applications significantly improve Chronic Disease Management, indicating that digital tools enhance patient monitoring and disease control.

mHealth applications strongly influence Self Care Behavior, suggesting that reminders, tracking features, and feedback mechanisms encourage patients to adopt healthier routines. Self Care Behavior significantly improves Chronic Disease Management, confirming that patient engagement in self management is crucial for health outcomes.

Table 4
Mediation Analysis

Relationship	Beta	t	Value	p Value	Result
mHealth → SCB → CDM	0.341	8.973	0.000		Partial Mediation

Interpretation of Table 4

The mediation analysis confirms that Self Care Behavior partially mediates the relationship between Mobile Health Applications and Chronic Disease Management. This indicates that mHealth improves outcomes both directly and indirectly through behavioral change.

Table 5
Coefficient of Determination (R²)

Endogenous Construct	R ²
Self Care Behavior	0.423
Chronic Disease Management	0.641

Interpretation of Table 5

The model explains 42.3 percent of variance in Self Care Behavior and 64.1 percent in Chronic Disease Management. These values indicate moderate to strong explanatory power.

Discussion

The findings demonstrate that Mobile Health Applications significantly improve Chronic Disease Management. This supports existing literature that highlights the role of digital health tools in improving patient outcomes.

Self Care Behavior plays a central role in this relationship, indicating that behavioral engagement is essential for effective disease management. Patients who actively engage with mHealth applications are more likely to adopt positive health behaviors.

The study confirms that Self Care Behavior partially mediates the relationship, emphasizing that technology alone is insufficient without behavioral engagement.

Conclusion

This study examined the relationship between Mobile Health Applications and Chronic Disease Management with the mediating role of Self Care Behavior. Findings show that mHealth significantly improves disease management and that self care behavior strengthens this relationship.

The study highlights the importance of integrating technology with behavioral interventions to maximize healthcare outcomes.

Future Recommendations

Future research should examine digital health literacy as a moderator.
Studies should explore psychological factors such as motivation and self efficacy.
Longitudinal designs are recommended for long term effects.
Comparative studies across chronic diseases should be conducted.
Future research should include AI based health coaching systems.
Studies should examine caregiver involvement in mHealth usage.
Cross cultural comparisons are recommended.
Future work should evaluate cost effectiveness of mHealth interventions.

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